



**Refugee
Education
Australia**

1. About These Terms

These terms and conditions govern all donations made to Refugee Education Australia (ABN: 99 681 498 662). By making a donation, you agree to these terms.

2. Deductible Gift Recipient Status

Refugee Education Australia is endorsed as a Deductible Gift Recipient (DGR) by the Australian Taxation Office. Donations of \$2 or more made to our DGR fund are tax-deductible in Australia.

3. Use of Donations

All donations will be used to support Refugee Education Australia's charitable purposes, including:

- Providing educational support and resources to refugees and asylum seekers
- Developing and delivering educational programs
- Public awareness initiatives
- Administrative and operational costs necessary to deliver our services

4. Donation Processing

- Donations can be made via credit card, bank transfer, Stripe
- All donations are processed in Australian Dollars (AUD)
- One-time and recurring donations are available
- Donations are final and non-refundable except as required by law

5. Tax Receipts

- Tax-deductible receipts will be issued for all eligible donations of \$2 or more
- Receipts will be sent to the email address provided at the time of donation
- Receipts are typically issued within two weeks of receiving your donation
- For recurring donations, receipts will be issued annually

6. Privacy and Data Protection

- We collect and store donor information in accordance with the Privacy Act 1988 (Cth)
- Personal information will only be used for donation processing, issuing receipts, and communicating about our work (if you've opted in)
- We will not sell, trade, or share your personal information with third parties for their marketing purposes
- For full details, please refer to our [Privacy Policy](#)

7. Recurring Donations

- Recurring donations will continue until you cancel them
- You may cancel recurring donations at any time by advising us in writing to contactus@refugee-education.org.au
- Changes to recurring donations take effect from the next scheduled payment
- We will notify you if we need to update payment details or if a payment fails

8. Refund Policy

- Donations are generally non-refundable
- If you believe an error has occurred (such as duplicate processing or incorrect amount), please contact us within 30 days at contactus@refugee-education.org.au
- Refund requests will be assessed on a case-by-case basis

9. Currency and Payment Processing

- All amounts are in Australian Dollars (AUD) unless otherwise stated
- Payment processing fees may be deducted from your donation by third-party payment processors
- Exchange rate fluctuations for international donations are the responsibility of the donor

10. Anonymous Donations

- You may choose to donate anonymously
- Anonymous donors will still receive tax receipts but will not be publicly acknowledged

- Some payment methods may not allow for complete anonymity due to processing requirements

11. Public Recognition

- Unless you opt out or donate anonymously, we may acknowledge your donation publicly
- You may request that your donation remain confidential by contacting us at contactus@refugee-education.org.au

12. Disclaimer

- While we strive to use donations as specified, unforeseen circumstances may require flexibility in allocation
- We reserve the right to redirect donations to areas of greatest need within our charitable purposes
- Specific project donations may be reallocated if the project is fully funded or cancelled

13. Changes to Terms

- We may update these terms from time to time
- Changes will be posted on our website with a revised date
- Continued donations after changes constitute acceptance of new terms

14. Governing Law

These terms are governed by the laws of the relevant state or territory in Australia

15. Contact Us

If you have questions about these terms or your donation, please contact us:

Email: contactus@refugee-education.org.au

ABN: 99 681 498 662

Thank you for supporting Refugee Education Australia and our mission to provide educational opportunities for refugees and asylum seekers.